

POLICY NUMBER: POL-03

**Chapter:
CLAIMS**

**Subject:
TRAVEL AND RELATED EXPENSES**

**Effective Date:
September 1, 1993**

**Last Update:
September 24, 2020**

PURPOSE STATEMENT:

The purpose of the policy is to provide direction with respect to reimbursing workers for travel and related expenses incurred as a result of their workplace injuries.

REFERENCE:

Workers Compensation Act R.S.P.E.I. 1988, Cap. W-7.1, Sections 18 (4), (5), (11), 59(4)

DEFINITION:

In this policy:

“Expenses” means the cost of transportation, meals, accommodation and miscellaneous charges as a result of a compensable injury.

“Medical aid” includes medical, surgical and dental aid, hospital and nursing services, chiropractic services provided by a registered chiropractor, occupational therapy and physiotherapy services provided by a licensed practitioner, x-ray and other treatment, drugs, dressings, appliances, apparatuses, transportation and other goods, services and things the Board may authorize in promoting the medical rehabilitation of an injured worker.

“Health Care Provider” means both medical practitioners and other practitioners.

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“Return to work” means modified duties, alternate duties or tasks, or ease back, including approved employer-initiated ease back. Return to work includes transition from light, alternative or modified duties and modified or alternative work.

“Vocational rehabilitation programs” include Job Search, Work Experience, Formal Training, and Self-Employment Programs.

POLICY:

1. The Workers Compensation Board will reimburse injured workers for travel and related expenses. To receive reimbursement for eligible expenses the worker must:
 - obtain pre-approval by the Workers Compensation Board prior to incurring the expense; and
 - submit a **Worker’s Expense Claim** (CL-08) form and attach receipts for all expenses, other than kilometer reimbursement and meal allowances.

Expenses will be reimbursed when the expense is reasonable, has been verified, and is in accordance with Workers Compensation Board policy and legislation.

To be considered for reimbursement, expense requests must be received by the Workers Compensation Board within six months of the worker incurring the expense.

Travel Advance

2. The Workers Compensation Board may issue an advance to a worker to cover reasonable travel expenses for approved out-of-province medical aid, assessments or vocational rehabilitation programs.
3. When a travel advance has been issued to a worker, no further expense reimbursements or travel advances will be issued until the worker submits a **Worker’s Expense Claim** (CL-08) and applicable receipts, reconciling the previous travel advance and it has been processed by the Workers Compensation Board.

One additional travel advance may be issued prior to the submission of the **Worker’s Expense Claim** (CL-08) and applicable receipts for the first advance if a worker has consecutive out-of-province appointments.

Mileage and Commercial Transportation

4. Reimbursement of mileage will be made at the average rate per kilometer for Workers Compensation Board employees for the previous calendar year, when travel is required for the following:
- medical aid or assessment if necessary and appropriate;
 - out-of-province vocational rehabilitation programs if the travels costs are necessary and appropriate. The Workers Compensation Board may determine it is more cost effective to pay for living expenses to attend the program in lieu of mileage to commute, with reimbursement for travel home limited to one trip per semester;
 - return to work and in-province vocational rehabilitation programs only if the travel costs exceed what the worker would normally incur travelling to and from work;
 - other meetings related to a worker's claim, only if they are required by the Workers Compensation Board.
5. The Workers Compensation Board will reimburse for mileage based on the most direct route between the point of departure (i.e., the worker's residence, or place of employment if the worker is at work) and the appointment, service provider or program.

The Workers Compensation Board will not reimburse for mileage where a worker chooses to travel to a distant location when similar treatment or service is available closer to their place of residence.

The Workers Compensation Board will not reimburse for mileage if a worker chooses to temporarily stay in a different location (for example, cottage or campground) that is further away from the place of treatment or service than the worker's place of residence for reasons unrelated to a workplace injury.

6. Where personal use of a motor vehicle is not possible, the worker is required to use the most appropriate and cost effective mode of transportation. The mode of transportation must be pre-approved by the Workers Compensation Board.

If the Workers Compensation Board determines commercial transportation (e.g., bus or taxi) is the most appropriate and cost effective mode of transportation, the Workers Compensation Board will make best efforts to have the commercial transportation

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company invoice the Workers Compensation Board directly.

7. Where transportation is provided by means other than by commercial transportation, reimbursement will not exceed the maximum kilometer rate in place for the use of a private motor vehicle.

Return of Injured Workers to Prince Edward Island

8. Workers who are injured out of province while working for a Prince Edward Island employer may be eligible for travel expenses to return to Prince Edward Island, if the following criteria are met:
 - the worker is eligible for compensation in Prince Edward Island and has elected to claim compensation in Prince Edward Island;
 - initial medical care has been provided prior to travel;
 - transportation is the most economical means available and appropriate to the condition of the worker.

Expenses Not Eligible for Reimbursement

9. The Workers Compensation Board will not reimburse a worker for expenses associated with the following:
 - medical treatment on the day of the accident if the treatment was sought directly upon leaving the workplace, unless the worker's private motor vehicle was used. It is the responsibility of the employer to comply with its obligation to convey the worker to a place where the worker may receive medical treatment;
 - unscheduled visits to the Workers Compensation Board;
 - the worker's attendance at appeal hearings unless the decision is overturned at appeal in favour of the worker;
 - return transportation to an out-of-province work site.

Meals and Other Expenses

10. For in-province travel, the Workers Compensation Board will reimburse meal costs if a worker attends a medical assessment, treatment or a meeting arranged by the Workers Compensation Board that is in excess of four hours. The timeframe begins at the departure from the worker's residence or place of employment, if the worker is at work, and ends when the assessment, treatment or meeting has concluded.

The four-hour timeframe relates only to direct travel to the medical treatment or meeting.

11. The Workers Compensation Board will reimburse a worker for meal costs when they are required to be out of province for treatment or program related to a compensable injury. Meal costs will be reimbursed at the following rates:

Breakfast	\$ 10.00
Lunch	\$ 15.00
Dinner	<u>\$ 25.00</u>
Full Day (out of province)	\$ 50.00

To be eligible for reimbursement for all three meals, the start of travel must be required prior to 8:00am and end after 5:00pm on the same day by reason of the appointment times.

12. If overnight travel is required, the Workers Compensation Board will reimburse for reasonable costs of accommodations. Receipts are required.
13. Accommodations in a private residence will be reimbursed at a rate of \$50.00 per night. Receipts are not required for reimbursement of private residence accommodation costs.
14. Where travel, outside of the Atlantic Provinces, for approved medical treatment is required for a compensable injury, best efforts will be made to have the transportation and accommodation costs invoiced directly to the Workers Compensation Board.
15. Where a worker is travelling outside of Canada for personal reasons and requires medical treatment or medications, approved for a compensable injury, the worker may be reimbursed in Canadian dollars at the rate that payments would be made for similar treatment or medications in Prince Edward Island under existing Workers Compensation Board policies or agreements.

Travel Attendants

16. Appropriate travel costs for a non-health care attendant to travel with a worker may be reimbursed by the Workers Compensation Board. For a non-health care provider attendant's travel costs to be considered for reimbursement, the Workers Compensation Board must pre-approve the costs and determine there is a medical

need.

The Workers Compensation Board will not pay for loss of wages or other expenses (for example, temporary dependent care) for a non-health care provider attendant.

Prior approval for a non-health care attendant to travel with a worker may be waived in situations where the attendant must accompany the worker to get emergency treatment for the injury.

17. Health care provider attendant fees will be paid only when evidence supports that the services of a health care provider are medically required to accompany the worker to a medical appointment.

Family Support for Seriously Injured Workers

18. Where a worker has a life-threatening or serious injury that results in out-of-province hospitalization with a critical or serious condition, the WCB may provide \$1000 to assist with travel costs for one family member to be with the worker immediately following the injury.
19. Family support is paid directly to the worker, where possible. Receipts are not required.
20. There may be exceptional circumstances where additional costs are incurred by the family to support a seriously injured worker. The WCB will consider these circumstances on a case by case basis and may authorize payment for additional costs on a one-time only basis.

Adjustments to Reimbursement Rates

21. Meal allowance rates will be adjusted as necessary to match the rates established for Workers Compensation Board employees.
22. The rate per kilometer of travel will be adjusted annually to match the average rates established for Workers Compensation Board employees in the previous calendar year.

HISTORY:

September 24, 2020 – Amended to provide assistance with family support expenses for workers

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who require out-of-province hospitalization immediately following a life-threatening or serious injury.

June 20, 2018 – Non-substantive changes to definitions.

December 12, 2017 - Amended to reflect changes to the meal, accommodation and mileage allowance rates and the types of expenses eligible for reimbursement.

July 25, 2017 – Amended to reflect a \$0.50 increase to breakfast and dinner meal allowance rates effective August 1, 2017.

November 22, 2016 - Amended to reflect a \$0.50 increase to lunch and dinner meal allowance rates, and to define limits for travel advances and the submission of receipts. Content from WCB policy, POL-34, “Return of Injured Worker to PEI,” has been incorporated into this policy.

December 18, 2014 – Amended to reflect the increase in the lunch allowance from \$8.50 to \$9.00 effective August 1, 2014. Also, amended to reflect that the worker will be reimbursed for travel costs, while participating in a return to work program, that exceed what the worker would normally have incurred travelling to and from work.

August 1, 2013 – Effective August 1, 2013 the meal reimbursement rate for dinner increased from \$19.50 to \$20.00.

March 29, 2012 - Amended to provide clarity to a number of sections and to address non-health care provider attendant care.

August 1, 2011 - Effective August 1, 2011 the meal reimbursement rates were increased as follows: Breakfast - \$7.00 to \$7.50; Lunch - \$8.00 to \$8.50; Dinner - \$18.50 to \$19.50; accommodation allowance - \$110.00 to \$120.00.

August 1, 2010 - Effective August 1, 2010 the meal reimbursement rate for dinner increased from \$18.00 to \$18.50.

September 30, 2009 - Effective October 1, 2009 transportation costs will be reimbursed at the same rate per kilometer as Workers Compensation Board employees.

July 23, 2009 - Amended to reflect an increase to the meal reimbursement rates effective

August 1, 2009. The increase was made as a result of the annual review of travel

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reimbursement rates.

July 31, 2008 - Amended to reflect increases to the travel reimbursement rates and the addition of an annual review of travel reimbursement rates.

September 22, 2005 - Amended to increase the reimbursement rate from \$.22 cents/km to \$.27 cents/km, changed the name of the policy from "Travel Allowance" to "Travel and Related Expenses", and made revisions to streamline the process for reimbursement.

January 23, 2003 - Modified to include two (2) travel claim forms (one (1) for travel less than four (4) hours and one (1) for travel more than four (4) hours or out of province travel) and added accommodation allowance amount of \$80.00.

October 24, 2002 - Modified length of time worker has to submit travel claim from one (1) month to six (6) months.

May 16, 2002 - Clarified policy with respect to attendance at appeal hearings.

March 28, 2002 - Claimant Travel Allowance (POL04-01) policy: (1) renamed to Travel Allowance (POL04-01); (2) revised to replace following policies – "Companion Expenses" dated November 15, 1994; "Medical Coverage for Workers Travelling Outside Canada for Personal Reasons", dated October 14, 1993; "Medical Care - Out of Province Referrals" dated April 16, 1996; and "Medical Care - Out of Province Travel Advances and Expenses" dated November 15, 1994; and (3) revised to include a standard form (Worker Travel Claim, CL-02).

November 27, 2000 - Travel allowance for rehabilitation programs clarified to specify that reimbursement is to be provided only in circumstances where the worker suffers a wage loss. Reviewed by the Board of Directors and revised policy implemented effective December 14, 2000.

November 8, 2000 - Travel allowance for rehabilitation programs clarified to include a maximum rate of \$150.00 per week. This rate has been increased by 20% to reflect an increase equivalent to the mileage rate increase. Reviewed by the Board of Directors and revised policy implemented effective November 20, 2000.

May 18, 2000 - Travel & Meal Costs Claimant Reimbursement policy revised. Revisions included title, format, rates and removal of all references to an "Early Return to work program". Reviewed by the Board of Directors and revised policy implemented effective May 18, 2000.

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July 14, 1994 - Travel & Meal Costs Claimant Reimbursement policy revised. Reviewed by the Board of Directors and revised policy implemented effective July 14, 1994.

August 19, 1993 - Travel & Meal Costs Claimant Reimbursement policy revised. Reviewed by the Board of Directors and policy implemented effective September 1, 1993.

Board of Directors Approval Date: August 19, 1993