

The Workers Compensation Board (WCB) is seeking stakeholder feedback on our draft strategic plan.

The WCB has a continued commitment to meeting and exceeding the safety and compensation needs of Island workers and employers. Our strategic plan, *Partnering to Build Safe and Healthy Workplaces*, will provide the roadmap to guide these efforts over the next five years.

The draft was developed based on employer and worker consultations, stakeholder input, staff feedback, and the direction provided by the Board of Directors. Key themes include a stronger emphasis on promotion of health and safety workplaces and prevention of injuries in the workplace; more proactive adaptation of mental health and other emerging needs and issues in the workplace; and continued service excellence. The clients – both workers and employers – are at the centre of all of these efforts.

Before the plan is finalized, the WCB would like to check back with stakeholders to ensure that the plan reflects the priorities of Island workers and employers. We look forward to your feedback on the key elements of the plan described in the overview below.

Overview of Draft Plan - Partnering to Build Safe and Healthy Workplaces

MISSION		<i>We partner in building safe and healthy workplaces and support recovery, if an injury occurs.</i>
VALUES		<i>We place great importance on the values that guide our everyday activities.</i>
<i>Integrity:</i> We are transparent and take responsibility for our actions and performance.	<i>Excellence:</i> We demonstrate high standards and empower staff to innovate and continuously do things better.	<i>Accountability:</i> We are stewards of PEI’s workplace safety and compensation system and its entrusted resources.
<i>Compassion:</i> We are helpful and caring while balancing worker and employer interests.	<i>Collaboration:</i> We work with each other and partners to serve our clients and achieve our vision.	
STRATEGIC PRIORITY		<i>Build a culture for safe and healthy workplaces.</i>
The WCB is committed to building a safe and healthy workplace culture in PEI. Strong partnerships with employers, workers, service providers and other partners are required to positively impact change.	The WCB will achieve this through the following strategies: <ul style="list-style-type: none"> • Collaborate to enhance safety education and prevention initiatives involving employers, workers, and service providers. • Work with employers to prevent re-injuries in the workplace. • Strategically work with industries and employers that have a higher risk of workplace injury. • Promote psychological health and safety in the workplace. • Enabling opportunities for employers to work with the WCB to reduce injuries and enhance a culture for safe and healthy workplaces. 	

STRATEGIC PRIORITY <i>Deliver client-centred services and supports.</i>	
The WCB works with clients to help address their needs, while balancing the interests of both employers and workers. This means addressing diverse client needs while working with service providers, and creating a greater understanding of the WCB's role in supporting recovery.	The WCB will achieve this through the following strategies: <ul style="list-style-type: none"> • Continually improve return to work initiatives. • Introduce innovative pilot programs, evaluate effectiveness, and communicate key findings. • Respond to the diverse needs of our clients, both workers and employers. • Improve access to health care and other third-party services. • Enhance promotions of WCB services and supports.
STRATEGIC PRIORITY <i>Strengthen our system.</i>	
The WCB ensures the delivery of a sustainable no-fault insurance program that protects workers and employers. It is essential that this system be relevant today and in the future.	The WCB will achieve this through the following strategies: <ul style="list-style-type: none"> • Maintain a stable rate model. • Stay abreast of emerging issues and work with employers, workers and partners to develop timely and relevant policies, guidelines, and programs. • Continue to modernize legislation. • Make evidence-informed decisions. • Modernize technology to support service, outreach and mobility. • Work with, and learn from the practices of, like-minded organizations in other provinces.
STRATEGIC PRIORITY <i>Grow strategic partnerships.</i>	
The WCB works with diverse stakeholders in Prince Edward Island and across the country. We will continue to grow and strengthen our partnerships to support our strategic priorities.	The WCB will achieve this through the following strategies: <ul style="list-style-type: none"> • Strategically work with health care providers to positively impact change. • Inform, educate and engage with industry and employer organizations. • Build knowledge of external expertise and resources to assist clients in navigating supports. • Access resources and supports for a diverse population. • Collaborate with other jurisdictions to address regional and national issues.
STRATEGIC PRIORITY <i>Strengthen our organization .</i>	
The WCB team works together to carry out our mission. Empowered to deliver service excellence, WCB staff live our values of integrity, compassion, excellence, and collaboration every day. The WCB demonstrates accountability through strong leadership and governance.	The WCB will achieve this through the following strategies: <ul style="list-style-type: none"> • Engage and empower employees. • Ensure the work environment supports service excellence. • Encourage and support employee and leadership development. • Cultivate innovation to enable responsive, efficient and effective service. • Lead with strong board governance practices.

Feedback

The WCB encourages all stakeholders to provide feedback on the WCB's proposed strategic plan. Please respond by November 18, 2018 either [online](#) or in writing to:

Workers Compensation Board - Strategic Plan Feedback
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