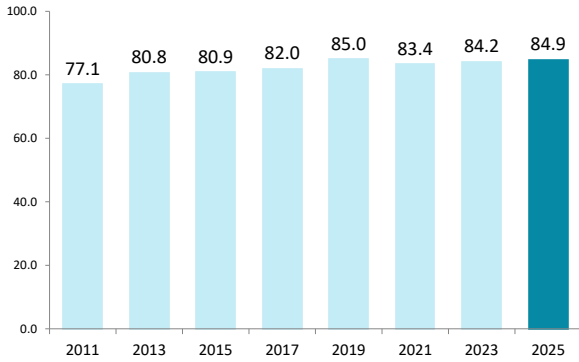


WCB of PEI HIGHLIGHTS REPORT

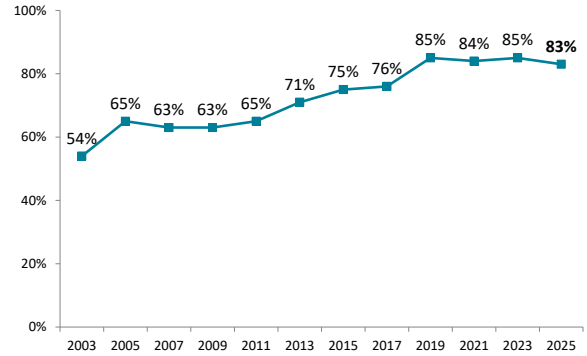
2025 Employers Survey

Service Satisfaction Index



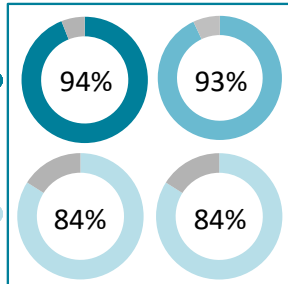
Overall Satisfaction with the WCB

Completely/Mostly Satisfied



% Agree (4,5 on a 5-point scale)

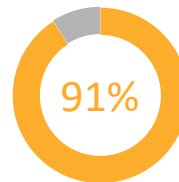
WCB does a good job of keeping me informed



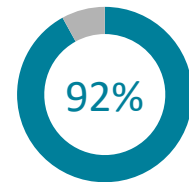
WCB provides a benefit to employers

WCB assesses employers fairly based on their claims cost experience

WCB is Fair to Employers



2023

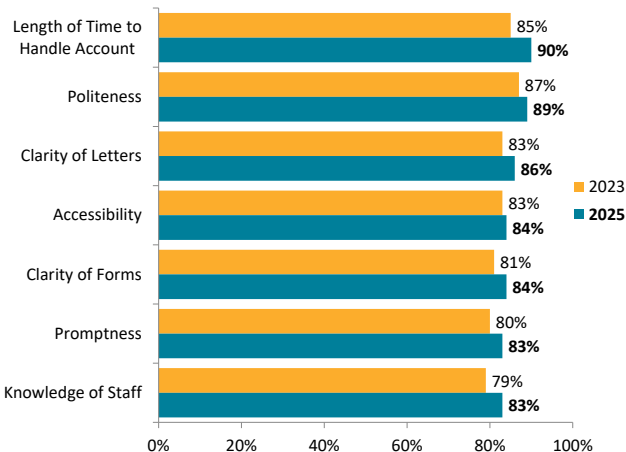


2025

% Completely/Mostly Agree

% Satisfied with Service Received From WCB

Rating 4, 5 on a 5-Point Scale



How to Improve Service?

Improve communication	9%
More access to information	8%
More user-friendly website	5%
More information re: determining payments	5%
Provide workshops/training	4%
Lower rates	3%
None/Nothing/Don't know	66%

85% BELIEVE THE WCB IS EFFECTIVE AT DELIVERING SERVICE